Payment Options

- **Credit Cards -** As an added convenience you can pay the balance of charges due after insurance payments on your credit card. You may authorize this in advance, or call the Billing Office directly when you receive your statement. RMI accepts Visa, MasterCard and Discover.
- **Self Pay -** If you do not have insurance, we will offer a "time-of-service" discount. However, in order to receive this discount the entire amount must be paid on the day of your procedure.
- **Payment Plans -** The Billing Office can establish payment plans for patient balances greater than $100. Depending on your balance, payment plans are set up for six or twelve months. You can mail monthly payments to us, or you can authorize the Billing Office to charge your credit card monthly until the balance is paid in full.

Additional Information and Fees

- There will be a $20 fee assessed for all checks returned unpaid by banks.
- If you will be unable to keep your scheduled appointment, please call **(810) 732-1919** as soon as possible.
- There are fees for copying medical records, except when needed for continuation of care. A legal release is required and a processing fee of $8 per page is assessed if additional copies are needed. Please provide 24 hours notice for records to be released.
- If you have any questions about this information, please call **(810) 244-3871**.

Multiple Convenient Locations

Flint

Villa Linde, Flint

Fenton

Grand Blanc

Davison

(810) 244-3871
Monday–Friday
8:00 a.m. – 5:00 p.m.

REGIONAL MEDICAL IMAGING

rmipc.net
(810) 732-1919

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REGIONAL MEDICAL IMAGING

Clearly. Better. Choice.

Billing and Insurance Information

Thank you for choosing RMI

(Regional Medical Imaging) and for placing your trust in us. For more than 25 years, RMI has provided superior service to physicians and patients throughout mid-Michigan.

We view ourselves as an integral part of your healthcare team, and we are pleased to make ourselves available for any questions before, during, and after your visit. If you have questions regarding our financial policies, please contact us at **(810) 244-3871**, Monday through Friday, 8:00 a.m. to 5:00 p.m.

Our Fees

Our fees for professional services are consistent with those in the community. An estimate of RMI's fee schedule for proposed services is available upon request.

Registration and Billing Information

In order to process claims on your behalf, we must have your insurance coverage information, the name of your employer, and your guarantor (another individual responsible for payment). Please bring your current insurance card with you.

- We will update and/or confirm the accuracy of this information at each visit.
- It is your responsibility to inform us, in a timely manner, of any changes to your billing information.
- If an insurance company denies payment for incomplete or wrong information, it is your responsibility to make payment in full.
- If your insurance requires a referral form or authorization, it is your responsibility to obtain this from your physician prior to your appointment.
- Please bring your driver's license or other picture ID to your visit.

Processing Insurance Claims

We will bill your insurance for services provided. Please be prepared to pay your co-pay (and any non-covered services) at the time of your visit. We will also collect all previous outstanding patient balances during the check-in process.

For insurances that we participate with:

We will bill the insurance company for you and accept the contracted payment rates. Insurance payment rates may include a portion to be paid by the patient. We will bill you for this portion, if applicable. If the insurer does not provide payment in full according to the contracted amount, the balance of charges is the patient's responsibility.

For insurances that we do not participate with or "out of network provider" or "non-par provider":

RMI performs services for patients whose insurance we do not participate with, or those who consider RMI an out of network provider. We will provide you with a receipt and documentation so you can request reimbursement by your insurance carrier. As a courtesy to our patients, we will submit claims to non-participating insurers or health plans. Payment in full is required and you are responsible for any amounts your insurance does not pay.

If we do not receive payment or rejection from your insurance company in a timely manner, we will transfer responsibility for the balance to you. We request your assistance in following up with your insurance company to resolve any non-payment issues.

RMI participates with many insurance plans. Please call your insurance company, at the telephone number provided on your benefit card, to verify RMI's participation with your plan, or to obtain authorization to receive care from RMI as an "out of network provider."